**WELCOME NEW AGENTS TO**

**SKYMAR AND IM-PRES-SIVE COMMUNICATIONS, LLC**

Logo

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***BELOW, IS EVERYTHING YOU WILL NEED. INCLUDING A LINK TO THE FAQ’S ON THE SKYMARCOMMUICATIONS.COM PAGE.***

***SKYMAR COMMUNICATIONS DOCUMENTS***

Calendar

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Text, letter

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***IM-PRES-SIVE COMMUNICATIONS DOCUMENTS***

Calendar

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Logo

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***ADDITIONAL DOCUMENTS AND WHO TO EMAIL***

Graphical user interface

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Graphical user interface, text, application

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***WHO TO EMAIL***

***It is important to make sure you are emailing the correct department for help. If you have not received a response within 72 hours, please contact Danielle Nixon by texting 561 720-9044 and she will ensure a call back from the requested department.***

**Texts should be in this format only**

**Name:**

**Cspid:**

**Email sent to which mailbox and date sent**

**Reason for the email**

***Allow us an additional 4-6 hours to have a representative reply to the sent email.***

***Here are all the emails addresses for both companies, the name of the Department Representative and the types of issues they all handle***

*Enrollment*

MARY GARCIA

[***IMPRESSIVECOMMUNICATIONSALERTS@GMAIL.COM***](mailto:IMPRESSIVECOMMUNICATIONSALERTS@GMAIL.COM)

[***ENROLLMENT@SKYMARCOMMUNICATIONS.COM***](mailto:ENROLLMENT@SKYMARCOMMUNICATIONS.COM)

* ***Background check reset***
* ***Background check status***
* ***Affidavit status***
* ***Course inquiries***
* ***Course links***
* ***When will the next course be available questions***
* ***Fingerprints***
* ***Course time changes***
* ***Reset a failed step***
* ***Interest no longer showing in the portal***

*Payroll*

***Jade G. or Alexis Collard***

[***ImpressivePayroll@gmail.com***](mailto:ImpressivePayroll@gmail.com)

[***payroll@skymarcommunications.com***](mailto:payroll@skymarcommunications.com)

* ***Change of address***
* ***Direct deposit changes***
* ***Name changes***
* ***Starmatic issues***
* ***Incorrect pay***
* ***Employee verification***

*General questions*

***Danielle Nixon, Tiffany Hill***

[***Agentsupport@skymarcommunications.com***](mailto:Agentsupport@skymarcommunications.com)

***In the subject line please include the name of the company you are registered under***

***General questions that do not fit the above issues for the other email boxes***

* ***Referrals***
* ***Outage inquiries***
* ***Access issues***
* ***Portal errors***